

Building relationships with local authorities to keep traffic moving and road workers safe

Local knowledge, flexibility and an understanding of the client's customer requirements are the key elements in our partnership with Crawley Borough Council which has developed over an 8-year period.

The Challenge

Crawley Borough Council has a responsibility to maintain street care standards across the borough which includes grass cutting, hedge trimming, litter picking, tree care, and grass verge and roundabout maintenance.

All works take place on dual carriageways, national speed limit roads or 50mph roads. Gatwick Airport is located in Crawley Borough Council. As the UK's second largest airport and an international transport hub, it is essential that disruptions are kept to a minimum and traffic flows freely on routes to and from the airport.

The Council needs to ensure that workers involved in these activities are protected from moving traffic and that disruption to its 100,000 local residents, road users and airport customers is kept to a minimum.

The works take place at intervals between March and November with a requirement for traffic management services for a period of one week, up to eight times per year.



Our Solution

Chevron TM provides 12C Mobile Works to support the council's works on various dual carriageways in the area. The works are weather dependent, so we adopt a flexible approach to these works which allows us to respond to changing schedules and maintain traffic management support when required.

The success of this partnership is built on the long-term relationship Chevron TM has built with Crawley BC. We always deploy a team from our 12C crew, many of whom are from the local area and have a strong knowledge of the road layout. Many of them have worked on the contract since 2013 and have built up a good relationship with the council workers. Any potential issues are addressed and resolved through the Chevron TM crew and the Crawley BC workers working together.



The relationship ensures that works are carried out efficiently, with minimum disruption to local residents and road users and that Crawley BC workers are protected from moving traffic and are safe in their place of work for the duration of the works.

“Just wanted to pass on our thanks from Crawley Borough Council for the professional way your team has carried out their duties on the A23 keeping myself and my teams safe. Please pass our thanks onto your team, Chevron TM should be pleased to have a team like that working for them. I look forward to working with you again.”

**Cliff Charman, South Patch Leader
Crawley Borough Council**

About the client

Crawley Borough Council is the local authority for Crawley, in West Sussex, providing local services in a town of approximately 100,000 people. These services include waste management, housing, planning, leisure, taxation, environmental and community services. Gatwick Airport is located in Crawley Borough Council.

