



A WORK-ZONE SAFETY COMPANY

Highways England and DPD

A5 Logix Park Highways

Collaboration keeps DPD's parcel deliveries moving and minimises end user impact

Essential works on the approach to Logix Park from the A5 roundabout in Hinckley had the potential to severely disrupt one of the UK's largest parcel logistics companies. Close collaboration with Highways England and their customer, DPD, ensured that their operations continued throughout the works with minimal impact.

The Challenge

Chevron Traffic Management were approached by Highways England to deliver a traffic management plan to support essential works on the approach to Logix Park from the A5 Roundabout. The challenge lay in the fact that DPD's largest sortation hub in the UK is located on Logix Road, from where they sort and deliver up to 490,000 parcels each night. A full road closure, which was proposed in early discussions, had to be avoided and any potential disruption kept to a minimum. The impact of a disruption to DPD's operation would be felt, not only by the company but by businesses and individuals across the UK who expect on-time parcel deliveries.

Our Solution

The solution was found through dialogue and collaboration with the key stakeholders. Chevron TM met with Highways England's Network Manager and DPD's Operations Team to gain a clear understanding of DPD's daily operations, the volume and frequency of traffic to and from the distribution hub and the knock-on impact a road closure would have on its services.

Based on this information, Chevron TM developed a traffic management plan which avoided a road closure, gave priority to DPD vehicles and minimised the impact of Highways England's works on their client's operations.



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Outcome

Clear and constant communications with Highways England, DPD's Operations Team and Chevron TM ensured that the needs of each stakeholder were met, despite a change to the schedule due to poor weather conditions which delayed the start of the works by one week.

Works completed ahead of schedule with minimum disruption to DPD. Both Highways England and DPD were very pleased with the traffic management plan which was delivered.

“The location of these works presented us with a significant challenge as it is directly outside the entrance to DPD's largest sortation hub and on a business park. Chevron TM implemented a plan which used temporary traffic signals which kept the business park operational and we carried out the works over a weekend utilising both daytime and night-time working. The temporary traffic management switch was planned to coincide with DPD's shift change-over on the Saturday afternoon, again to reduce disruption and the works completed earlier than scheduled.”

Mark Coltart, Acting Head of Service Delivery, East Midlands — Highways England



“Highways England and CTM worked with us to understand, as key workers, the need to sort and deliver around 490,000 parcels each night and remain operational during the roadworks. That night, 680 routes ran on time, and over 490,000 parcels were sorted and ready to be delivered the next day. Both Highways England and Chevron were sympathetic to our business needs and worked hard to ensure minimal disruption.”

Ashlee Field, Road Safety and Partnership Manager — DPDgroup UK